



**Corporate  
Coach Group**  
*Training that transforms*

**This is to certify that**  
**Sheina Macbeth**  
**has successfully completed**  
**Communication Skills Training**

Attended December 2022

**This programme covers:**

- Become more clear, convincing and persuasive
- How to present your message with assurance
- How to specify the exact meaning, so there is no misunderstanding
- The proper (and improper) use of humour and office banter
- Handle conflict situations and difficult conversations with the right amount of assertiveness
- The proper use of praise, appreciation and thanks: Always leave on a positive note

**Presented by: Mr. Christopher Farmer, Managing Director, Corporate Coach Group**

**(6 CPD hours)**



2022-08-fcae

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