

This is to certify that Laura Olesen

has successfully completed Leadership and Management Training

Attended September 2022

This programme covers:

- How to set and achieve specific goals
- How to communicate with clarity, confidence and persuasiveness
- Properly plan, prioritise and delegate your work
- Performance management, conflict management
- Motivate and inspire yourself
- · Motivate and inspire other people and create a productive work atmosphere

Corporate Coach Group, Walcot House, Parton Road, Churchdown, Gloucester, GL3 2JJ

Presented by: Mr. Christopher Farmer, Managing Director, Corporate Coach Group

(12 CPD hours)



