

This is to certify that Zuzana Jirakova

has successfully completed Team Leader Training

Attended October 2023

This programme covers:

- How to set and achieve specific goals
- How to communicate with clarity, confidence and persuasiveness
- Properly plan, prioritise and delegate your work
- Performance management, conflict management
- Motivate and inspire yourself
- Motivate and inspire other people and create a productive work atmosphere

Presented by: Mr. Christopher Farmer, Managing Director, Corporate Coach Group

(12 CPD hours)



Corporate Coach Group, Walcot House, Parton Road, Churchdown, Gloucester, GL3 2JJ



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T: 01452 856091 F: 01452 534329 E: info@corporatecoachgroup.com W: www.corporatecoachgroup.com