

This is to certify that James Beckett

has successfully completed First Line Manager Training

Attended March 2024

This programme covers:

- Inspire a positive mental attitude in the team
- How to solve problems before they can occur
- Communicate with greater clarity
- Skilfully manage difficult people
- Motivate others to give you their best
- Achieve your targets and gain respect

Presented by: Mr. Christopher Farmer, Managing Director, Corporate Coach Group

(12 CPD hours)



