

## This is to certify that Maxyne Gagnon

## has successfully completed Leadership and Management Training

Attended January 2024

## This programme covers:

- How to set and achieve specific goals
- How to communicate with clarity, confidence and persuasiveness
- Properly plan, prioritise and delegate your work
- Performance management, conflict management
- Motivate and inspire yourself
- Motivate and inspire other people and create a productive work atmosphere

## Presented by: Mr. Christopher Farmer, Managing Director, Corporate Coach Group

(12 CPD hours)



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